

# Josh Easter

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## Summary

Seasoned leader experienced in enterprise-level design and development initiatives across complex platforms and tools. Passionate about human-centered design, scalable UX/UI architecture, and cross-functional leadership. Proven success in improving usability, accessibility, code quality, time to market, and design consistency across digital products.

## Core Technical Skills

Agile, Scrum, SDLC, JavaScript, TypeScript, Web Components, Angular, React, HTML, CSS, SCSS, Storybook, Figma, Design Systems, Design Tokens, a11y, AWS, CI/CD, GitHub, GitLab, Bitbucket, Chromatic, Playwright, Jest, Micro-Frontends, Prototyping

## Leadership & Strategy Skills

Multi-disciplinary Team Management, Roadmap Ownership, Inclusive Hiring, Mentorship, Organizational Collaboration, Process Improvement, AI Integration, Quality Assurance Strategy

## Professional Experience

### ADP - Associated Data Processing

*Senior Director of Engineering | April 2023 - Present*

As Head of Engineering for the ADP Design System, I'm tasked with owning and evolving the vision for Design Engineering. The ADP Design System delivers a broad set of foundations, components, patterns, and best practices to thousands of talented professionals, crafting and delivering amazing experiences to our hundreds of thousands of customers and tens of millions of users.

- Architected UI/UX strategies that leveraged AI tooling to emphasize reliability, maintainability, scalability, and accessibility, resulting in improved application performance and user satisfaction
- Revised delivery strategies to increase output over 60% while also fostering a new QA strategy to align with business goals and technical constraints, reducing defects by 17%
- Drove continuous improvement initiatives, AI onboarding, identifying opportunities to streamline processes, enhance product performance, and reduce design and technical debt
- Created process to maintain application usability, accessibility, and code quality standards, while ensuring seamless integration with existing technical architectures and enterprise systems
- Managed the full software development lifecycle (SDLC) with an emphasis on agile methodologies and cross-functional coordination

## **S&P Global**

*Associate Director of Development | March 2022 - April 2023*

Led the UX Design System Engineering teams, managing a multidisciplinary team of designers, developers, and QA to deliver cohesive, high-impact user experiences across the firm's digital ecosystem.

- Led centralized UX Engineering initiatives for 80+ enterprise applications; architected and maintained scalable design systems using Angular, SCSS, and Figma
- Company formed through merger with IHS Markit, requiring integration of design systems and processes
- Grew and mentored multidisciplinary teams across UX and front-end engineering, fostering inclusive culture and delivery excellence
- Decreased time to market by 38%, raised usability scores by 9+ points, and established a Center of Excellence for design and dev collaboration
- Championed accessibility and performance standards through component APIs, design tokens, and process NFRs

## **IHS Markit**

*Associate Director of Development | December 2020 - April 2022*

*Senior Associate Manager | March 2019 - December 2020*

*Senior Associate | August 2018 - March 2019*

Led a team involved in all stages of User Experience and User Interface development. Designed, built, and delivered the system that powered 80+ products.

- Led multiple cross-functional teams in solving complex UI/UX challenges at scale successfully managing team growth across UX and Engineering disciplines
- Operationalized design systems during M&A transition with S&P Global, unifying brands, tools, and delivery into a centralized framework

## **Ipreo**

*Lead UI Developer | July 2017 - August 2018*

*Senior UX Developer | August 2015 - July 2017*

*UX/UI Developer | January 2015 - August 2015*

Utilized industry best practices to design, develop, document, and implement front-end solutions in accordance with project specifications and meeting established objectives for quality, reliability and performance. Collaborated with cross-functional teams to deliver user-centered solutions and spearheaded design system implementation and UX processes across the organization.

## **Education**

**NC State University** - Webmaster Certification, 2013

**Living Arts College** - A.A. Digital Media, 2010